# The ID WORLD International Congress 2004

#### **Identity for Public & Private Access Control**

#### **MODULE VI: Advanced Auto-ID Implementation**

**Examples for Trusted Identity** 

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#### Identity for <u>Public</u> & <u>Private</u> <u>Access</u> Control

- Public:
  - Employee
  - Private contractor
  - Citizen
- Private:
  - Employee
  - Private contractor
  - Customer
- Access Control:
  - To a physical place
  - To information & logical place
  - To money & resources
  - To .....











# What are the primary objectives of the identity system?

- Enhance security
  - Improve management of ID's
  - Enhance level of authentication
- Enhance productivity and lower costs
  - Faster & cheaper
  - Combine multiple applications on same ID
- Enhance privacy
  - Protect privacy of user
- Other ...











## **Crucial considerations**

- Level of security
- Level of privacy
- Legacy systems and backward compatibility
- Transportability & interoperability
- Convenience, ease of use, speed
- On going maintenance
- Cost
- Who owns the ID?



### Various levels of security

- Password / PIN
- ID card
- ID card w/ PIN
- Biometric
- ID card & biometric
- On card biometric
- Counterfeit proofing
  - Secure printing
  - Encryption







Photo courtesy of Recognition Systems





#### Private access control for employees

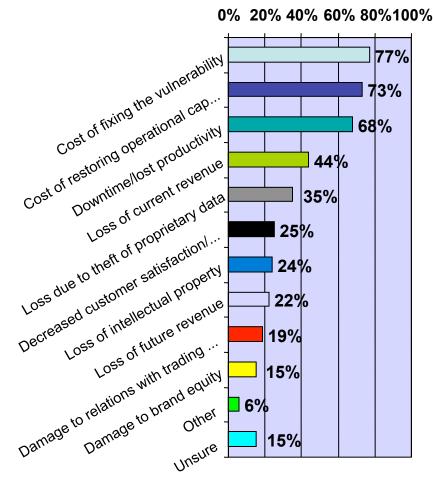








# IT security costs led to change of behavior



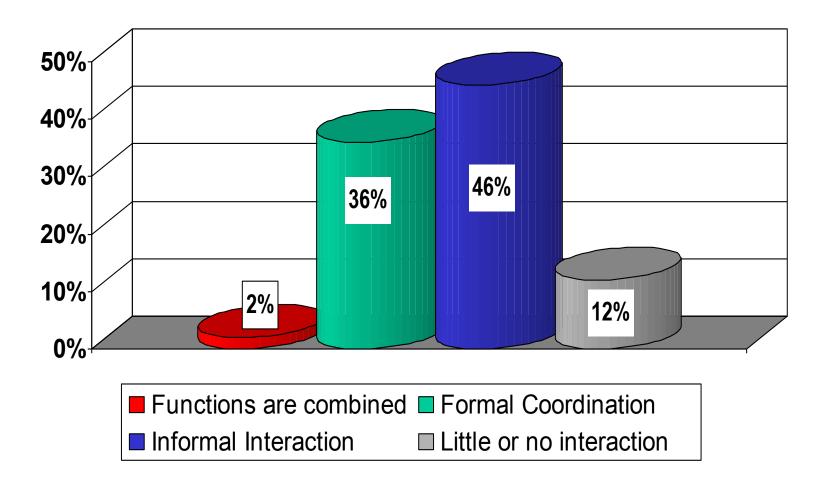
 Businesses that quantify the financial cost of cyber crimes have an average loss of more than \$1.4 million in 2002

- Financial costs include items such as:
  - Remediation
  - Restoration
  - Lost downtime / productivity
  - Loss of revenue
  - Customer satisfaction
  - Brand value
  - Relationships



Source: CSO Security Sensor III, May 2003

## **Security's Interaction with IT / MIS Departments**

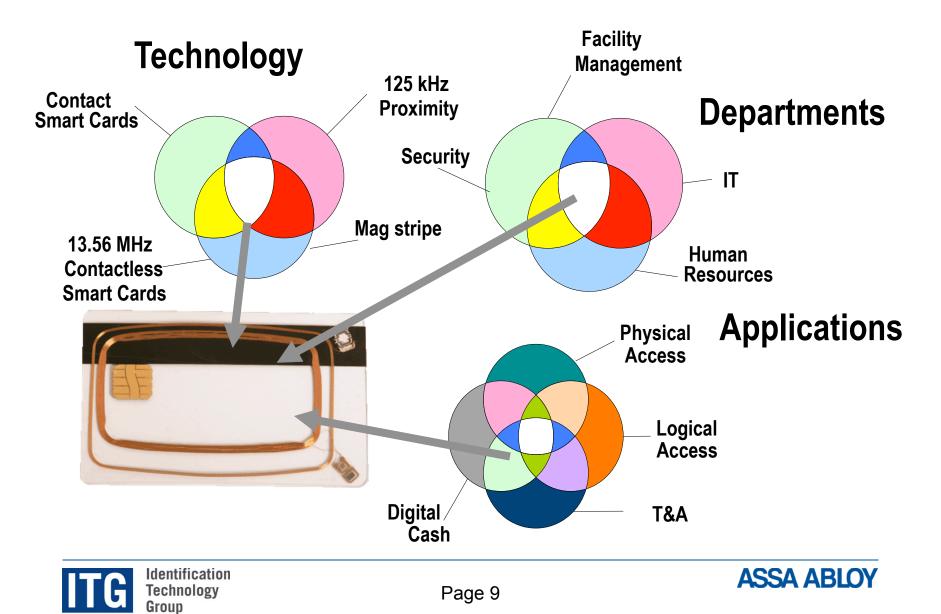


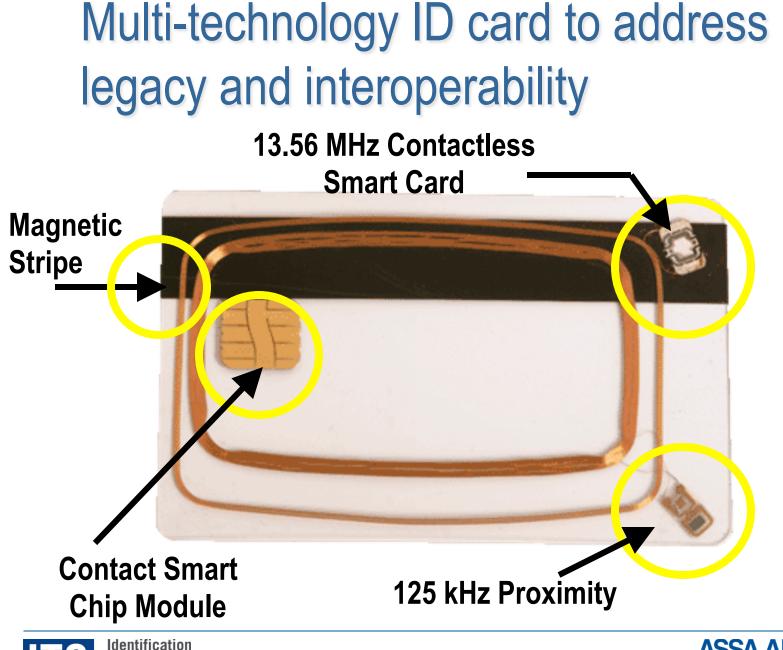
Source: Top Security Threats, Pinkerton 2003 Survey of Fortune 1000 Companies





#### Implications for private access control for employees





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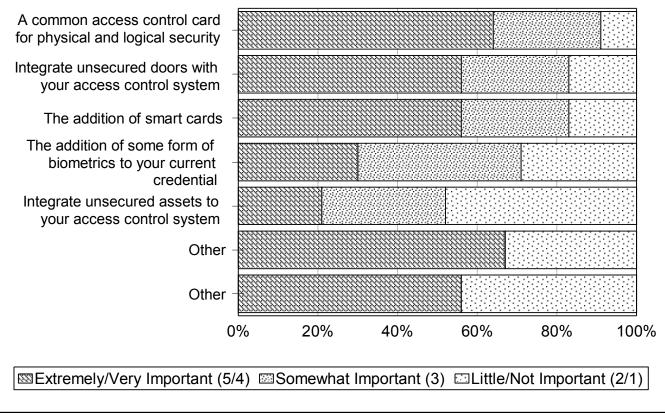
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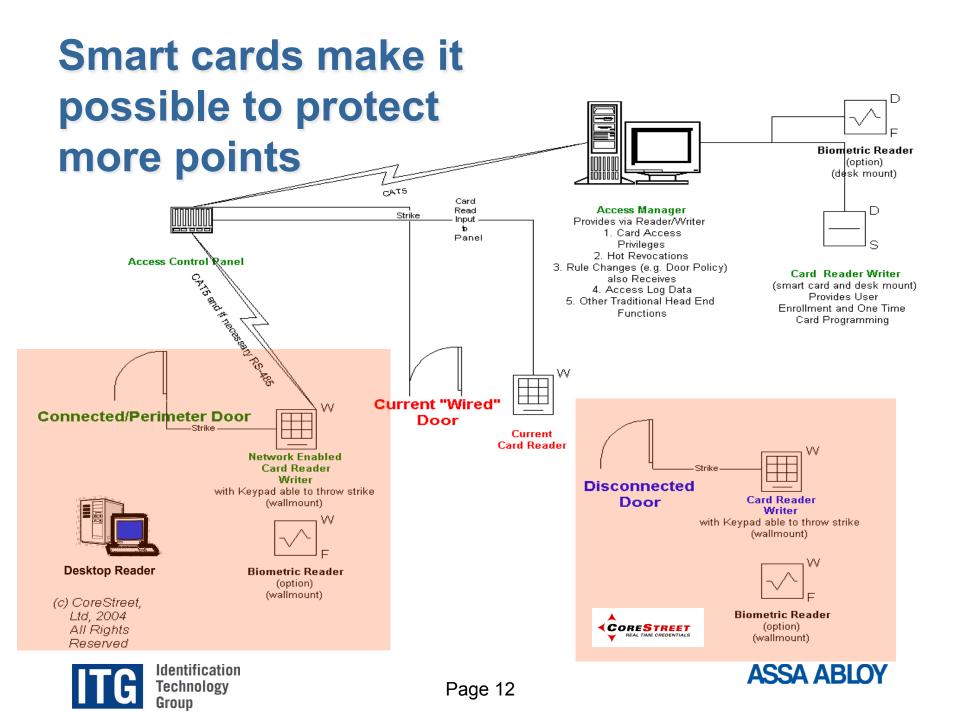
### ID convergence & unsecured doors

#### Factors of Importance when Upgrading an Access Control System



BNP Market Research Survey July 2004 supplied courtesy of CoreStreet , Ltd.





#### Private access control for customers

- Security important, but costs, privacy and ease of use generally take precedence
- Biometric & PKI less used for transport only applications
- As expected for access to money security returns to a bigger role
- Multi-application cards are increasing as as new private alliances subscribe to one ID card solution for multiple different isolated private transactions
- The customer almost always
  owns the ID







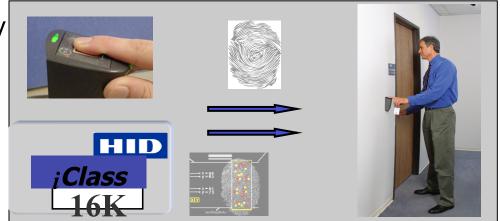




### Public access control for employees

- Similar concepts to private access control for employees
- Interoperability issues are looming large
- CAC and TWIC are two major smart card programs in US
- US Government Smart Card Handbook offers excellent background material and very helpful design and implementation guidance









### Public access control for citizens

- e-Government offer excellent opportunities for reducing costs, improving productivity
- Significant experience with health cards in several European countries
- On-going trials in US including a cross state project covering health and welfare
- Privacy considerations are important and smart card technology offers great opportunities for enhanced privacy







### Public access control for citizens

- Terrorism worry driving major upgrade of travel security
- "Breeder" documents critical for integrity of "chain of trust"
- National ID cards and ePassports (eMRTD) based on ICAO standards calling for contactless microcontroller smart cards
- USA Trusted Traveler program on going trials







# ID systems are often subsystems within larger systems

- Authentication at the issuance stages of ID is often an area of weakness
- Authentication of readers and authorized users in multiple applications
- On-going development in technology to improve maintenance of ID systems and fast removals of revoked ID's







#### Conclusions

- RFID & smart card industries have developed sufficiently and converged to provide a large and diversified offering to meet the needs of most applications ..be them private or public, employee or citizen
- It is crucial when launching an ID project to be clear on objectives and to recognize trade offs between various system attributes
- Smart cards offer users unparalleled levels of security and privacy while significantly enhancing productivity and solving traditional problems of managing multiple ID's and remote locations
- Excellent documentation and background information exist to allow virtually every organization to benefit from new technology





#### Resources

- US General Services Administration Government Smart Card Handbook
- Smart Card Alliance Reports:
  - Secure Identification Systems: Building a Chain of Trust
  - Privacy & Secure Identification Systems: The Role of Smart Cards as a Privacy Enabling Technology
- CoreStreet, Ltd. White Paper
  - KeyFast Technical Overview: An introduction to the architecture and usage of KeyFast Technology
- Web Sites
  - www.smartworldacademy.com



